



National Football Stadium

CONDITIONS OF ENTRY

In catering for public and patron safety the National Football Stadium (NFS) Management reserve the right to refuse entry:

- To any person who is intoxicated or under the influence of illegal drugs.
- To any person deemed to be behaving in a disorderly manner
- Any person that does not have a valid form of entry or who is unauthorised to be National Football Stadium grounds.

General conditions

The following conditions of entry apply to all events held at the National Football Stadium.

- Stadium management reserves the right to inspect/search bags of all persons who enter or exit the Stadium, regardless of size. This may include the touching of the bag and / or seeking assistance of the bag owner to remove items from the bag.
- Persons gaining or attempting to gain unauthorized access to the Stadium or the venue's playing surface may be liable for prosecution
- Persons attempting to conceal their identity will be removed from the Stadium grounds.
- Persons entering the Stadium accept that they may be monitored by Closed Circuit Television.
- Persons entering the Stadium accept the Stadium will not be held responsible for any damages to, loss or theft of personal property.
- The National Football Stadium is a non-smoking venue. Patrons wishing to smoke may do so only in marked areas
- Persons are not permitted to remove Alcoholic beverages of any kind from the Stadium.
- Persons are not permitted to wear or otherwise display any commercial (Ambush marketing), political or other offensive logos or signage.
- All patrons may be subject to bag searches prior to entering the venue
- Umbrellas may be brought into the Stadium but for the comfort of others should not be used when causing obstructed views of other patrons.

Refunds, exchanges and replacements

- A refund or exchange of a ticket will only be offered if an event is cancelled, rescheduled or significantly relocated (and you cannot or do not wish to attend the rescheduled or relocated event). You must apply for a refund within 4 weeks of the NFS announcing a cancellation or change. Refunds or exchanges will not be offered as a result of a change in your personal circumstances.
- If an event is cancelled, rescheduled or significantly relocated by the NFS, all liability is limited only to the amount for which the ticket was purchased (including any fees or charges). Proof of purchase may be required for any refund or exchange.
- Neither the NFS or Tiket Mastas will be liable for any other losses incurred by you as a result of the cancellation, rescheduling or relocation of an event, including any travel and accommodation expenses.
- The NFS will only replace lost, stolen, damaged or destroyed tickets if the authenticity of the ticket can be verified, including proof of purchase and identity can also be verified without any doubt whatsoever, and if you give reasonable notice before the event. Tiket Mastas may charge a reasonable fee for the replacement of tickets. The NFS will not replace tickets where seating is unallocated (general admission tickets) and/or when proof of purchase cannot be verified.
- All tickets should be treated like cash, and losing your ticket is like losing cash and is not refundable or replaceable.
- Lost, stolen or damaged season or special NFS membership cards may only be replaced when proof of ownership of the membership can be verified by Tiket Mastas. If the claim is verified, the lost, stolen or damaged card will be cancelled rendering it useless and a new card will be issued.
- Claims for refunds, exchanges or replacements must be made in person at a Tiket Mastas box office during box office opening hours. Enquiries can be made to info@tiketmastas.com.pg or by calling 321 0000 during business hours and asking for the Tiket Mastas administrator.

Variations to performances or events

The NFS reserves the right to add, withdraw, reschedule or substitute artists, teams, games and/or vary advertised programs, prices, venues, seating arrangements (including ticket categories) and audience capacity.

National Football Stadium Banned Items list

Any person found entering the Stadium with any of the following items will be refused entry or asked to remove from their possession.

- Alcohol or Illegal Substances
- Betelnut
- Cans / Glass
- Eskys
- Drink Bottles / Thermo Flasks / Containers 1 Litre and over including water bottles
- Commercial (pre-packaged) or Fast-Food
- Animals
- Chairs/Stools/Furniture
- Flags with handles exceeding 1.8m

- Offensive Signs or Banners
- Whistles / Musical Instruments / Air Horns / Vuvuzelas / Loud Halers
- Selfie Sticks
- Flares / Fireworks / Laser Lights
- Skateboards / Scooters / Prams / Strollers / Pushchairs
- Dangerous Goods / Weapons / Anything that appears to look like a weapon
- Recording devices for commercial purposes
- Professional cameras with professional lenses

National Football Stadium Corporate Boxes Terms and Conditions

The Box Holder will be provided with sixteen tickets for each SP Hunters regular home games and priority access to purchase tickets for Hunters home semi-finals and other premium events at the NFS provided the NFS has ticketing rights for these areas. It does not permit the ticket holder to gain entry to other corporate areas. Failure to comply with the direction of venue staff could result in the member being asked to leave the area and or the venue.

It is recommended that you have your game day ticket available at all times if venue staff are required to check the validity of your ticket or your guest and to ensure you are accessing the correct area. Please be aware that security cameras are in use at all times during events at the NFS.

Your Corporate Box will be provided with food and drink during the event provided by the NFS appointed caterer. The NFS practice the responsible service of alcohol. NFS Management reserves the right to cease serving drinks to the Box or any ticket holder and may stop the service of alcohol at any time. Ticket holders should not pass alcohol to a member of the public who is seated in any other area of the Stadium.

Your ticket entitles the holder to attend the post-game function for Hunters game on the Corporate deck. Entry is free to the ticket holder, food and drink can be purchased by the ticket holder. Your ticket will be checked on entering this area.

Operating hours are at the discretion of NFS management but as a rule Corporate Boxes will open on a SP Hunters game day ninety minutes before the main game kick off. The Corporate deck will open post game and operate for no more than two hours or at the discretion of NFS Management.

Seating includes the outdoor seating in front of your Corporate Box. The seating is unreserved.

It is the responsibility of owner of the Corporate Box to advise all guests of these terms and conditions.

Patron Behaviour

Corporate Box holders are responsible for their behaviour and that of their guests whilst attending events at the NFS. Bad language, offensive remarks, intoxication and / or anti-social behaviour will result in confiscation of the membership card and eviction from the ground. Penalties range from warnings to legal action and may also result in suspension or cancellation of your Corporate Box entitlements.

Patrons must adhere to the NFS dress code which is displayed at the NFS and on the Ticket Mastas and NFS web site.

Etiquette

Corporate Box ticket holders and their guests are requested to show consideration to others by limiting movement in seating areas whilst play is in progress. Standing or sitting in aisles or on stairways is not permitted due to safety regulations.

Patrons are reminded of their responsibility in ensuring that their own dress and that of guests conforms to the standards required. Plan ahead and be organised. If you suspect your clothing doesn't fit the dress code, chances are that it won't.

Ticket holders will be denied admission to a Corporate Box if they do not meet these requirements. Behaviour, conduct and dress will be monitored by staff during events.

Club Lounge Membership Terms and Conditions

The card admits the holder to all regular season Hunters games at the NFS, one Hunters pre season trial and priority access to purchase tickets for SP Hunters home semi-finals and other premium events at the NFS. It does not permit the card holder to gain entry to other corporate areas including the Corporate Boxes and Premium Boxes. Failure to comply with the direction of venue staff could result in the member being asked to leave the area and or the venue.

It is recommended that you have your membership card available at all times if venue staff are required to check the validity of your card or your guest and to ensure you are accessing the correct area. Please be aware that security cameras are in use at all times during events at the NFS.

The card entitles the holder to food and drink during the event provided by the NFS appointed caterer. The NFS practice the responsible service of alcohol. NFS Management reserves the right to cease serving drinks to the card holder or their guests and may stop the service of alcohol at any time.

The card also entitles the holder to attend the post-game function for SP Hunters game on the Corporate deck. Entry is free to the card holder, food and drink can be purchased by the card holder. Your card will be checked on entering this area.

Operating hours are at the discretion of NFS management but as a rule the Club Lounge will open on a Hunters game day ninety minutes before the main game kick off. The Corporate deck will open post game and operate for no more than two hours or at the discretion of NFS Management.

The card holder has the right to use their membership when the Club Lounge opens for use by members at approved times and days including Friday and Saturday when NRL games are broadcast or other approved special events. Members will be advised when the Club Lounge will be open via email.

Members seating includes the outdoor seating in front of the Club Lounge on Hunters game days. The seating is unreserved and may vary for different events. Limited stool type seating is available on game day in the Club Lounge.

There are some special events where membership cards cannot be used. The NFS will notify members in advance when such events do not permit the use of the Club Lounge for members.

The membership card is transferable but the card holder is responsible for the behaviour of their guest who use the card and should be made aware of the dress code for NFS events. It is the members' responsibility to advise all users of the card of these terms and conditions. The Card provides access to the designated area only.

Member Behaviour

Members are responsible for their behaviour and that of their guests whilst attending events at the NFS. Bad language, offensive remarks, intoxication and/or anti-social behaviour will result in confiscation of the membership card and eviction from the ground. Penalties range from warnings to legal action and may also result in suspension or cancellation of membership entitlements.

Members must adhere to the NFS dress code which is displayed at the NFS and on the Tiket Mastas and NFS web site.

Etiquette

Members and their guests are requested to show consideration to others by limiting movement in seating areas whilst play is in progress. Standing or sitting in aisles or on stairways is not permitted due to safety regulations.

Members are reminded of their responsibility in ensuring that their own dress and that of guests conforms to the standards required. Plan ahead and be organised. If you suspect your clothing doesn't fit the dress code, chances are that it won't.

Members/guests will be denied admission to Member areas if they do not meet these requirements. Behaviour, conduct and dress will be monitored by staff during events.

National Football Stadium and Corporate guest dress code for the Club Lounge, Corporate and Member areas

The Management of the National Football Stadium would like to bring to your attention the minimum dress code for all patrons attending an event at the NFS in the Club Lounge, Corporate Boxes, outdoor premium seating and the Corporate deck.

Corporate guests attending events should adhere to the following dress code at all times.

A good guideline is for patrons to dress in smart casual wear.

- Stadium Management reserve the right to refuse entry to the above areas if the patron is deemed not to be adhering to the NFS Corporate and Members dress code or is behaving in a manner which is offensive to other members of the public or venue staff.
- All male patrons should be wearing closed shoes at all times. Females should wear appropriate foot wear for a corporate function, smart casual open foot wear is permitted.
- No slippers or bare feet will be allowed.
- Patrons must wear a collared shirt or T shirt or polo shirt as a minimum.
- Males may wear designer shorts, jeans, trousers. No work wear, boots or hi vis vests will be allowed. No torn clothing at any time. No football shorts.
- NO tank tops or sleeveless t shirts, training shirts or other such clothing which Stadium management deems to be outside the above code.
- The wearing of football jumpers or team colours is allowed provided the jumpers are clean, not torn or are otherwise not suitable as deemed by Stadium management.
- It is advised that patrons should dress appropriately as they are attending a corporate area.
- The Club Lounge and Corporate Boxes are a licensed area and as such venue staff practice the responsible service of alcohol at all times.

Children under 16

If you are attending an event with a child under 16 please ensure they are dressed appropriately and you ensure that the Childs behaviour does not disturb other guests.

Outdoor Premium Box- Nine or Fifteen person

An Outdoor Premium Box holder (9 seats or 15 seats) or ticket holder entitles the holder to attend eleven (11) regular season SP Hunters games at the NFS, with priority access to purchase Outdoor Premium Box tickets for SP Hunters home semi-finals and other premium events at the NFS for which the NFS has ticketing options. You will also be provided with two (2) car parking tickets for each of the eleven home games. Each car park pass per game allows for one entry to the car park only.

It is the responsibility of the ticket holder to confirm game days and kick off times.

The Premium Box owner will once a month receive via email from the NFS updated game day information and news from the NFS.

Each Premium Box will include a starter pack of food and drink served by the NFS caterer comprised of (insert break down of drinks and break down of food) The NFS reserve the right to change the brand/style of food and drinks provided but not the quantity of each provided. The NFS practice the responsible service of alcohol. NFS Management reserves the right to cease serving drinks to patrons and may stop the service of alcohol at any time.

Once the starter's pack of food and beverage has been consumed by the patrons they may purchase additional food and drink limited to what is available at the time and currently being served by the caterer if available. Payment is by EFTPOS transaction only, no cash, cheque or bar tabs will be permitted.

The ticket holder may also attend the post-game function for SP Hunters game on the Corporate deck. Entry to the deck is free, food and drink may be purchased by the ticket holder.

Operating hours are at the discretion of NFS management but as a rule the Premium Boxes will open on a Hunters game day 90 minutes before the main game kick off. The Corporate deck will open post game and operate for no more than two hours or at the discretion of NFS Management.

The ticket holder does not have the right to use the Club Lounge or its facilities or have access to the Corporate Boxes. Patrons are advised that Venue staff will be checking tickets and access will be denied to areas where the patron has no rightful entry privileges.

The Premium Box holder has the right to erect a sign at the front of their Box. This is at the cost of the Box holder. The art work and design must be approved by the NFS. All signs will be of standard size as advised by the NFS and made from corflute. No sign will be manufactured of wood, metal, steel or other products.

The NFS takes no responsibility for the storage, maintenance or security of the sign. The sign must be removed upon request. If the sign has not been approved by NFS Management the sign may be removed at the discretion of NFS Management.

If the purchaser of the Premium Box would like to activate the option of advertising at the NFS they should contact Stadium management.

National Football Stadium Gold Member 2017

A Stadium Gold card holder is entitled to one valid scanned entry per game for the 2017 SP Hunters home season at the National Football Stadium(NFS). Seating is General Admission in the Western Grand Stand in Bays(insert Bay Numbers). The card also entitles the holder to attend the post-game function for Hunters games on the Corporate deck. Entry is free to the card holder, food and drink can be purchased. Operating hours are at the discretion of NFS management but as a rule the Corporate deck will open post game and operate for no more than two hours or at the discretion of NFS Management. It is the responsibility of the card holder to confirm game days and kick off times. The Hunters NFS home game schedule is attached for your information. Dates and times could change. The card holder has the first option to purchase SP Hunters home semi-final tickets and exhibition games featuring the Hunters (if the Stadium has the ticketing rights to exhibition games) before the general public. The card holder will receive once a month via email news and updates on game days from the NFS. The membership card is transferable but the card holder is responsible for the behaviour of their guest who use the card. It is the members' responsibility to advise all users of the card of these terms and conditions. Gold Stadium pass holders should refer to the banned item list displayed at the ground and on the Tiket Mastas and NFS web sites.

Members are reminded of their responsibility in ensuring that their own dress and that of guests conforms to the standards required. Plan ahead and be organised. If you suspect your clothing doesn't fit the dress code, chances are that it won't. Members/guests will be denied admission to Member areas if they do not meet these requirements. Behaviour, conduct and dress will be monitored by staff during events.

SP Hunters Season Pass

The card holder is entitled to one valid scanned entry per game for the 2017 SP Hunters home season at the NFS. Seating is General Admission in the Eastern Grand Stand. It is the responsibility of the card holder to confirm game days and kick off times. The SP Hunters NFS home game schedule is attached for your information. Dates and times could change. The membership card is transferable but the card holder is responsible for the behaviour of their guest who use the card. It is the members' responsibility to advise all users of the card of these terms and conditions. Members are responsible for their behaviour and that of their guests whilst attending events at the NFS. Bad language, offensive remarks, intoxication, anti-social behaviour or attempting to bring into the Stadium a banned item will result in confiscation of the membership card, refusal of entry to the NFS or eviction from the ground. Penalties range from warnings to legal action and may also result in suspension or cancellation of membership entitlements. SP Hunters season pass holders should refer to the banned item list displayed at the ground and on the Tiket Mastas and NFS web sites. Below is a recommended guide for Spector Code of behaviour for SP Hunters Season pass holders in 2017 and the Stadiums conditions of entry.

SPECTATOR CODE OF BEHAVIOUR

Spectators attending a Match should

1. Respect the decisions of Match Officials and teach children to do the same.
2. Respect the rights, dignity and worth of every person regardless of their gender, ability, race, colour, religion, language, politics, national or ethnic origin.
3. Never use violence in any form towards another person including fellow spectators, Players or Match/Team Officials (including Coaches).
4. Not engage in acts of discrimination, harassment or abuse towards any person, including: a. the use of obscene or offensive language and/or gestures; b. the incitement of hatred or violence.
5. Comply with all Terms of Admission including provisions relating to security screening, intoxication, and items that are prohibited by law or restricted by policy from being brought into the Venue.
6. Not display, or attempt to display, the following items within the Venue: a. National, political or racial flags or emblems except for the recognised National flags of the competing teams; b. offensive or inappropriate banners in either English or a foreign language.
7. Never throw missiles, projectiles or objects of any description at Players, Match Officials or fellow spectators.
8. Not enter or attempt to enter the field of play or playing arena without lawful authority.

Any person who does not comply with this Spectator Code of Behaviour or who otherwise causes a disturbance may be evicted from the Venue and may be banned from the Venue